

## Terms & Conditions

The 123 Express Mart 2nd Anniversary & Year End Extravaganza: Win Big with Our Spectacular Giveaway! is organized by RC SUREBITE SUPPLIES SDN. BHD. [Company No. 1410030-D] (“Organizer”).

By participating in the 123 Express Mart’s 2nd Anniversary & Year End Extravaganza Giveaway! (“Giveaway”), you hereby agree to and accept the terms and conditions (“Terms and Conditions”) which shall constitute a valid and binding agreement between you and the Organizer. By submitting an entry to this Giveaway, you agree to be bound by and comply with these Terms and Conditions.

### Giveaway Period:

1. The Giveaway period starts from 9 December 2023 at 00:00:00 hours and ends on 25 December 2023 at 23:59:59 (“Giveaway Period”).
2. The organizer, RC Surebite Supplies Sdn Bhd, reserves the right to extend, change, suspend or terminate the contest at its sole discretion without any prior notice (which may or may not relate to any entrant).

### Eligibility:

3. The participant **MUST** be a citizen or permanent resident of Malaysia who holds a valid National Registration Identification Card (“NRIC”) and is 18 years old or above.
4. The following persons are not eligible to participate in the said Giveaway:
  - a. Employees, whether permanent or part-time, and/ or contract employees of the Organizer and their immediate family members (their parents, spouses, children, siblings, and their respective spouses).
5. You may only submit one entry per receipt. Entries must not be submitted on an inappropriate basis (i.e. multiple names, multiple social media accounts, multiple address, invalid email address, etc.).

### Giveaway Mechanics:

6. To enter the Giveaway, participants must do as below:

Step One: Spend a minimum of RM20 in a single receipt (“**Proof of Purchase**”) (excluding plastic bags, cigarettes and top up services) at any 123 Express Mart outlets to earn entries, within the Giveaway Period.

Step Two: Capture the receipt and scan the QR code/ click the link <https://forms.gle/L6ZXjt7y75UHhiog9> provided to register for the Giveaway.

Step Three: Complete the information required: - for entering the Giveaway and submit your entries before December 25, 2023 at 23:59:59.

  - a. Enter your full name (\*must be the same as NRIC), email address, mobile number.
  - b. Complete the slogan “Why you would choose 123 Express Mart as your shopping choice?”
  - c. Upload purchase receipt as proof of eligibility.
  - d. “Tick” the check box to agree to the terms and conditions.
7. Entries that do not comply with these contest terms and conditions or are incomplete, illegible or late, may be rejected, disqualified and/or removed by the Organizer.
8. Your entry includes any materials provided as part of or in relation to that entry. Where the contest entry involves provision of electronic submission form, you must ensure your entry is:
  - a. Suitable for public access and **must not** contain any nudity, pornography, be religiously/culturally/politically insensitive, violent content, defamatory or libelous statements, material considered illegal/offensive or may contravene the laws of Malaysia or materials that will likely tarnish the image of Organizer or bring the Organizer’s reputation into disrepute; and not in breach of any applicable laws of Malaysia.
  - b. Does not contain or refer to any brands other than 123 Express Mart.
  - c. Is your own personal creative work or answer and does not contain any intellectual property of another party unless you have the necessary permissions for the provision and use, reproduction and other dealing in accordance with the contest T&Cs.

- d. Only contains someone's name or likeness if they have provided written permission.
- 9. The organizer is not in any event responsible for:
  - a. Entries lost, damaged or delayed as a result of any network, computer hardware or software failure of any kind or any other event which is either unforeseen or outside of the organizer's direct reasonable control;
  - b. Your costs in preparing or submitting an entries.
- 10. Each purchase order/ transaction can be registered once only. Any duplicated registration will be disqualified and will not be entitled to more entries to the Giveaway.
- 11. Winners:
  - a. Selection of Winners will be conducted by the Organizer based on skill, originality, and creativity of each slogan submitted. Each participant winner can partially win only **ONE (1)** prize.
  - b. Winners will be contacted by 123 Express Mart by email or any other methods of communication chosen by 123 Express Mart within two weeks after the Giveaway ends. If the email address provided by the participant is incorrect which leads to failure in contacting the winner during prize notification, the winner will be deemed to have forfeited the right for the prize.
  - c. The winner(s) must claim their prizes using the method and within the timing as set out in the contest details. If the prize is unclaimed after this time, the right to the prize shall lapse and the organizer may offer the prize to a substitute winner selected in accordance with the method mentioned in the contest details (in the absence of specification, a fair basis which aligns closely with the winner selection method which will be at the organizer's sole discretion).
  - d. In the event of any uncertainty or difference of opinion regarding the administration of the Giveaway (including the award of Prizes), the decision of the organizer shall be final (this does not remove any legal rights). No appeal or questions will be entertained.
  - e. No correspondence shall be entered into between you and the organizer, unless specifically requested or initiated by the organizer.
- 12. Prizes:
  - a. The organizer may require proof of identity before releasing any prize. Winners who require a representative to claim their prize(s) on their behalf must ensure that they provide a letter of consent duly signed together with, a copy of the winner's NRIC, and the representative's proof of identity.
  - b. Statutory warranties apply but otherwise the Prizes are awarded 'as is' with or without any warranty, undertaking or guarantee and is strictly non-transferable, non-exchangeable and may not be exchanged for cash.
  - c. The organizer reserves the right to substitute any prizes for an alternative of equal or similar value in the event of non-availability of prizes. The organizer is under no obligation to offer a cash alternative.
  - d. If your entry is subsequently disqualified, any prize granted must be returned at your cost or compensation provided where return is no longer possible.

#### Categories of Prizes:

The categories of Prizes for this Giveaway are as follows:

Winner(s)	Prize(s)	Worth
Grand Prize (1)	PRISM+ Q43-QE x1	RM3,199.00
Second Prizes (2)	TTRacing Swift X 2020 Gaming Chair - Black Panther Edition x1 TTRacing Duo V4 Air Threads Fabric Gaming Chair - KittyPuff x1	RM600++
Third Prizes (2)	Xiaomi Smart Air Fryer 3.5L x1 Mi Ionic Hair Dryer H300 x1	RM300++

Consolation Prizes (20)	123 Express Mart RM10 eVoucher	
----------------------------	--------------------------------	--

13. All prize pictures shown in any marketing and advertising materials are for illustration purposes only.

**Other Terms & Conditions:**

14. The result of the “Giveaway” will be announced within two weeks after the end of the event. The winner’s names will be published on 123 Express Mart’s social media pages.
15. Winners will need to present their National Registration Identity Card (NRIC) when claiming their prize. Failure to do so will result in disqualification and forfeiture of any prize won.
16. Prizes will not be replaced if it is damaged after taking possession.
17. The organizer reserves the right to withhold any prize until the identity of the winner has been verified, and comply with the terms and conditions of the Giveaway.
18. By submitting your entry/ entries, participants in this Giveaway hereby indemnifies fully the Organiser and other members of the RCSS group of companies (including their respective directors, shareholders, officers and employees and their families) in respect of all liabilities, losses and damages of any kind resulting from any breach of these contest terms and conditions. The Organiser excludes the responsibility for those liabilities, losses and damages, although nothing in these contest terms and conditions is intended to limit the organizer’s liability for (i) fraud; (ii) intentional misconduct, or (iii) for death or personal injury caused by its negligence (including that of its employees and agents).
19. Unless expressly stated by the organizer in the written Contest materials, this Contest is in no way sponsored or endorsed by any third party.
20. If other language versions of these terms are also made available, the English language version takes precedence in the event of any inconsistency.
21. Each provision in these Contest Terms & Conditions is severable. If any provision is held to be invalid or unenforceable by a court or other competent authority, that invalidity or unenforceability will not affect the remainder of these Contest Terms.
22. This contest (including these contest terms & conditions and any related dispute) is governed by and will be interpreted according to the laws of the country in which the organizer has its registered or primary address as stated in the Contest Details, except to the extent of mandatory laws applicable due to the location or nature of the Contest, Prize or relevant entrant.
23. By participating in this Giveaway, participants agree to have given the organizer the right to use for the following purposes:
  - a. Participants agree to the terms and conditions by ticking the box “I’ve read and agree to the terms & conditions” in 123 Express Mart 2nd Anniversary & Year End Extravaganza Giveaway registration page.
  - b. Organizers are allowed to contact the winners in any form of communication.
  - c. Identify and verify the identity of the winners.
  - d. Publication of winners details online or by print.
  - e. Notifying the winners regarding prize collection arrangements.
  - f. Confirmation of winner’s eligibility during awards period.
24. For more information, enquiries, or feedback regarding this Giveaway, you may email us at [info@rcss.com.my](mailto:info@rcss.com.my).